

press statement

PETALING JAYA, 15 August 2021 – Dutch Lady Milk Industries Berhad (DLMI) was notified by Jabatan Alam Sekitar (JAS) Negeri Selangor of a river contamination incident, adjacent to our premises on 12 August 2021.

The management team immediately commissioned an internal investigation team to query this matter according to our Safety, Health and Environment (SHE) standard operating procedures. The source of this contamination is still under investigation and DLMI is cooperating with all relevant investigating authorities, including JAS who have taken water samples for analysis. DLMI will take the necessary actions to resolve this matter.

DLMI Managing Director Ramjeet Kaur Virik said, “We have been a Petaling Jaya community member since 1963 and we are deeply saddened by the incident. We are closely monitoring the situation in Sungai Penchala and are grateful to Jabatan Pengairan dan Saliran (JPS) Selangor for cleaning the river on 13 August 2021 while we secure the necessary permits from the authorities to allow us to access the river and assist in any further cleaning efforts during this current movement control order”.

Ramjeet Kaur added, “Multiple efforts are underway to engage and partner with our Petaling Jaya communities, along with relevant non-governmental organisations (NGOs) and state authorities to resolve this incident and support river cleaning activities. I would like to thank the various communities, non-governmental organisations and many others who have been coming forward to provide suggestions and offer ways to collaborate to ensure that we can care for Sungai Penchala together”.

As a leading dairy product manufacturer in Malaysia with a strong local legacy and a responsible corporate citizen, DLMI places great importance on sustainable practices throughout our supply chain and has zero tolerance for any polluting activities. We are committed to supporting our purpose through partnering with





the authorities, communities, consumers as well as our employees to ensure our ecosystem is protected.

Ramjeet Kaur also said, "We will respect the findings by the state authorities, but in the meantime, we are already accelerating our river care programme to ensure the longer term protection of Sungai Penchala".

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About Dutch Lady Milk Industries Berhad

Incorporated in 1963, Dutch Lady Milk Industries Berhad (DLMI) is a leading dairy company in Malaysia. It is owned by one of the largest dairy cooperative companies in the world, Royal FrieslandCampina NV, a Dutch multinational dairy company. DLMI was the first milk company to be listed on Bursa Malaysia in 1968, and the first to introduce Formulated Milk Powder for Children in Malaysia in 1988.

DLMI, awarded as the Company of the Year 2014 by The Edge Billion Ringgit Club, manufactures and sells a wide range of quality dairy products for the home and export market, with all products enjoying a strong following in brands like Dutch Lady and Friso Gold. Through a unique collaboration between Royal FrieslandCampina and four international research teams/universities, we initiated the South East Asian Nutrition Surveys (SEANUTS) study in 2009, involving four countries – Malaysia, Indonesia, Vietnam and Thailand. SEANUTS is the largest and most extensive nutrition and health study ever done in South-East Asia, wherein 16,744 children up to 12 years old were surveyed over a four-year period. More information can be found at www.dutchlady.com.my.

About Royal FrieslandCampina

Every day, Royal FrieslandCampina provides millions of consumers all over the world with food that is rich in valuable nutrients. With annual revenue of 11.1 billion euros in 2020, Royal FrieslandCampina is one of the world's five largest dairy companies, supplying consumer and professional products, as well as ingredients and half-finished products to the food industry and the pharmaceutical sector around the world. Royal FrieslandCampina has offices in 38 countries and 23,877 employees, and its products are available in more than 100 countries. Royal FrieslandCampina is fully owned by Zuivelcoöperatie FrieslandCampina U.A, with 16,995 member dairy farmers in the Netherlands, Germany and Belgium - making it one of the world's largest dairy cooperatives. For more information, please visit: www.frieslandcampina.com.

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