



**BANDAR
SELAMAT**
SAFE CITY



Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia
Kementerian Perumahan dan Kerajaan Tempatan
*Federal Department of Town and Country Planning
Ministry of Housing and Local Government Malaysia*



Diterbitkan pada 26 Julai 2010

Edisi Kedua 16 September 2013

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Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia,
Kementerian Perumahan dan Kerajaan Tempatan.

Buku ini disediakan berdasarkan kepada perakuan **Lab NKRA: Mengurangkan Jenayah** yang diadakan pada 5 Oktober hingga 19 November 2009 untuk meningkatkan keselamatan awam. Program Bandar Selamat 2004 disyorkan menjadi asas utama untuk mencegah jenayah jalanan; program seumpama ini telah menunjukkan kejayaan di bandar-bandar lain di peringkat antarabangsa dalam mencegah jenayah jalanan secara keseluruhan. Program Bandar Selamat 2004 yang mengandungi 23 langkah pencegahan jenayah telah ditakrifkan semula kepada 15 langkah Bandar Selamat.

Buku ini menggantikan Edisi Keempat Program Bandar Selamat: Ilustrasi 23 Langkah Pencegahan Jenayah yang diterbitkan pada Mac 2008 oleh Urus setia Program Bandar Selamat, Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia, Kementerian Perumahan dan Kerajaan Tempatan.

**Unit Khas NKRA Bandar Selamat,
Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia
Kementerian Perumahan dan Kerajaan Tempatan
Jalan Cenderasari,
50646 KUALA LUMPUR
www.townplan.gov.my
03 2698 9211**

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*This booklet is produced with the aim to improve public safety across Malaysia based on the recommendation of **NKRA Lab: Reducing Crime** in Malaysia on 5 October to 19 November 2009. Safe City Programme established in 2004 for Malaysian cities is applied as a basis to prevent street crimes; similar programmes have proven to reduce street crime in many cities around the world. The Safe City Programme 2004 consisting 23 measures toward crime prevention have been redefined to 15 steps to make our cities safe.*

This booklet replaces the Fourth Edition of Safe City Programme: Illustration of 23 Crime Prevention Measures published in March 2008 by Safe City Secretariat, Federal Department of Town and Country Planning, Ministry of Housing and Local Government Malaysia.

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15 LANGKAH BANDAR SELAMAT

steps to make our cities safe

STRATEGI 1

Strategy 1

Mereka bentuk persekitaran fizikal

Environmental design initiatives

STRATEGI 2

Strategy 2

Memperkasakan kawasan sasaran

Target hardening

STRATEGI 3

Strategy 3

Pengurusan, penyertaan komuniti dan kesedaran awam

Management, community involvement and public awareness

Tolong!
Tolong!
Peragut!





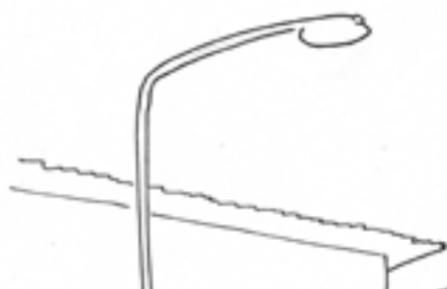


STRATEGI 1

Strategy 1



**Mereka bentuk
persekitaran fizikal**
Environmental design initiatives



Ah Meng, Devi...baguskan
ada ruang pejalan kaki
macam ni...baru selamat...

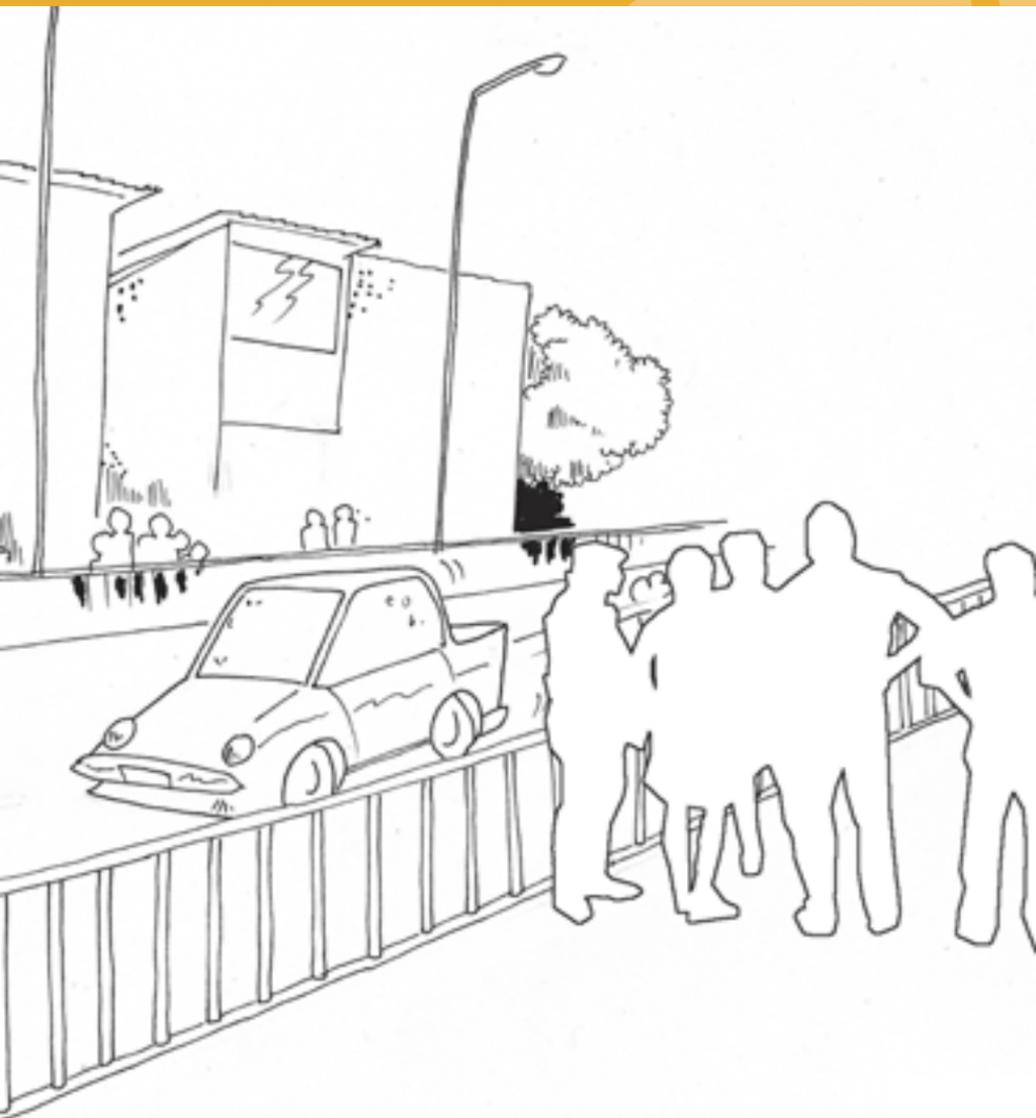
Betul tu Din, sekarang
kan banyak kes ragut



Pengasingan laluan pejalan kaki dari laluan bermotor

*Separation of pedestrian
walkways from motorised lanes*

1





i. Penyediaan laluan pejalan kaki khusus
Provision of dedicated walkways



ii. **Penyediaan bollard**
Provision of bollards





iii. Penyediaan rel penghadang
Provision of railings



iv. Penyediaan tanaman landskap
Provision of landscaping







v. Penyediaan laluan motosikal khas
Provision of dedicated motorcycle lanes



Ah Meng...Kau tengok apa tu? Wah, cantiknya reka bentuk perumahan tu!...



Pelaksanaan Reka Bentuk Persekitaran Fizikal yang Selamat (CPTED)

2

Implement Crime Prevention Through Environmental Design (CPTED)



Tu lah, aku tengah tengok risalah pemaju ini ma... Nampaknya diorang dah ikut konsep bandar selamat ni...

REKA BENTUK BANDAR SELAMAT
GARIS PANDUAN PEMASANGAN
CCTV DI PREMIS PERNIAGAAN DAN
TEMPAT AWAM



ATM



REKA BENTUK BANDAR SELAMAT
PANDUAN PELAKSANAAN PENGASINGAN
LALUAN PEJALAN KAKI DARI LALUAN
BERMOTOR: PEMASANGAN TONGGAK
JALAN DAN REL PENGHADANG



**Crime Prevention
Through Environmental
Design (CPTED)**

IMPLEMENTATION GUIDE
Reka Bentuk Bandar Selamat
Panduan Pelaksanaan





- i. **Panduan Pelaksanaan Reka Bentuk Bandar Selamat (CPTED)**
Crime Prevention Through Environmental Design (CPTED) Implementation Guide
- ii. **Panduan Pelaksanaan Pengasingan Laluan Pejalan Kaki dari Laluan Bermotor : Pemasangan Tonggak Jalan dan Rel Penghadang**
Separation of Pedestrian Walkways from Motorised Lanes Implementation Guide : Provision of Bollards and Railings
- iii. **Garis Panduan Pemasangan CCTV di Premis Perniagaan dan Tempat Awam**
Guidelines on CCTV Installation in Commercial Premises and Public Places
- iv. **SOP dan Manual Sistem Pemantauan Bandar Selamat**
Safe City Monitoring System Standard Operating Procedure and Manual



Ah Meng, apa itu SPBS?

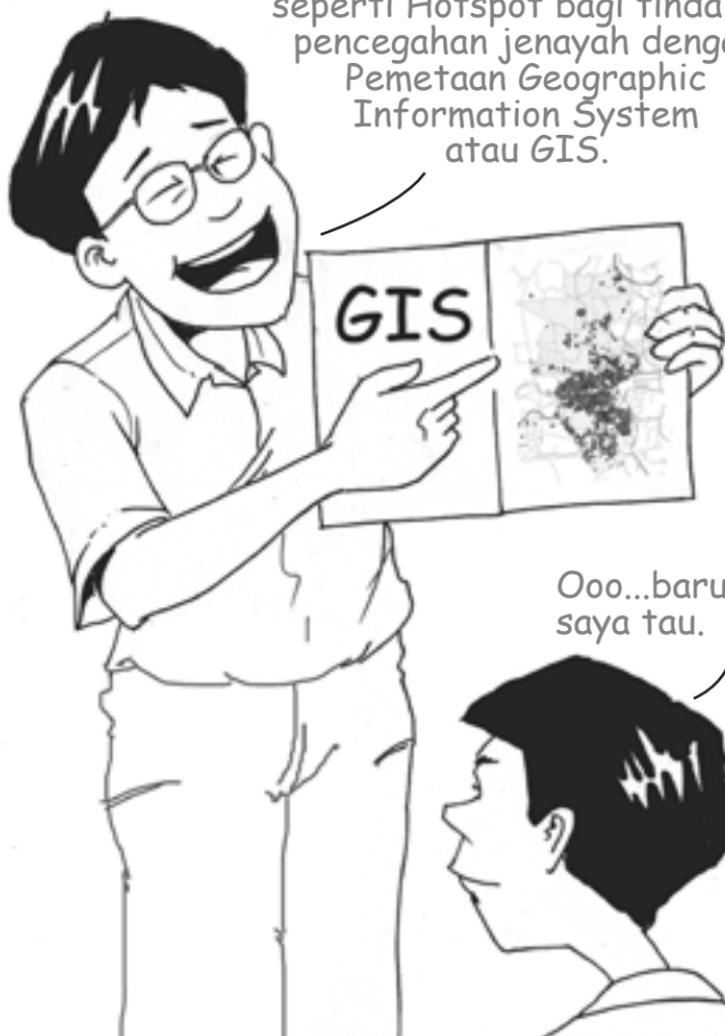


Pemetaan GIS jenayah dan program bandar selamat

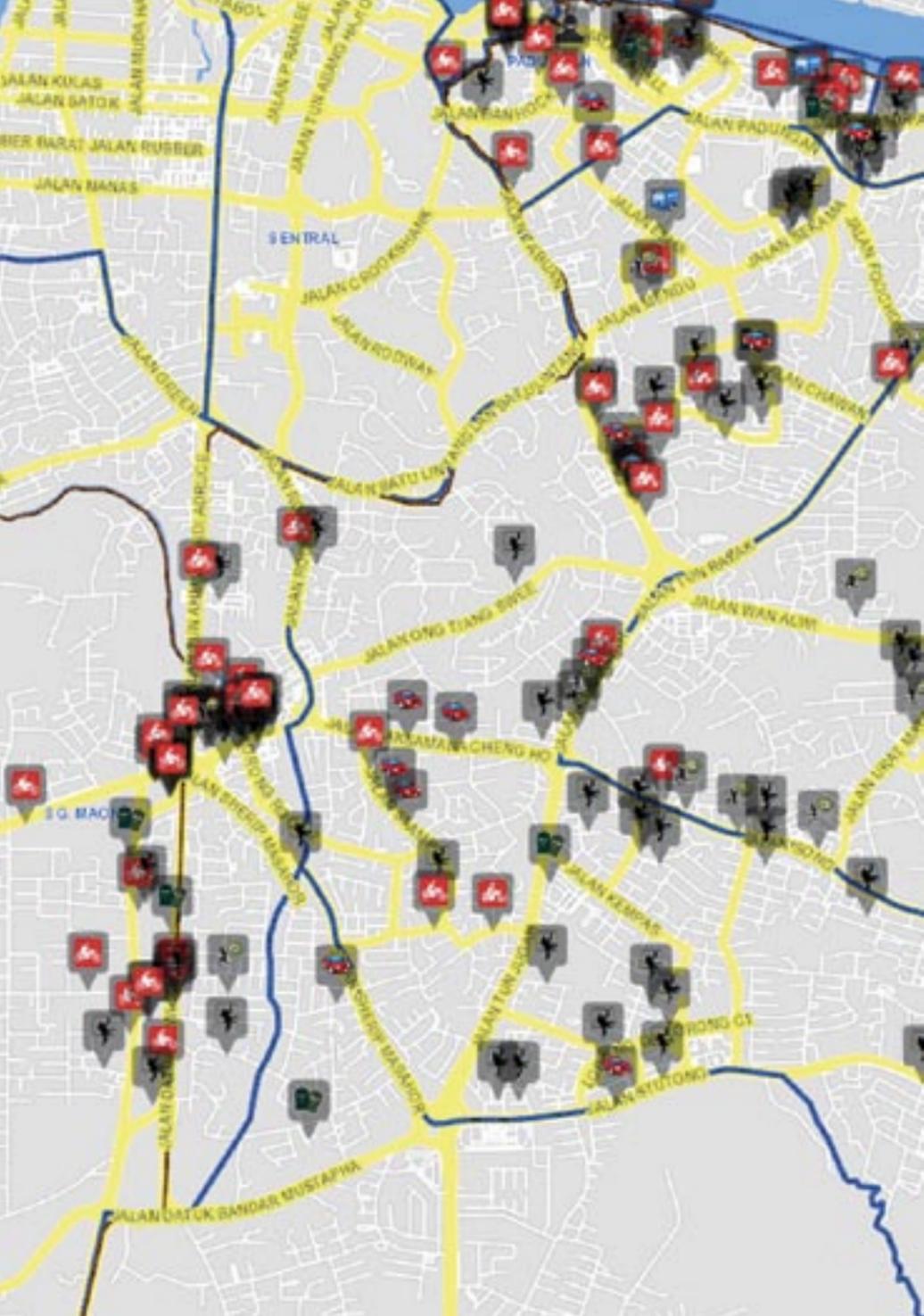
3

Establishment of GIS mapping for crime and safe city programme

Devi... Sistem ini membantu Polis dan PBT bagi memantau status dan corak jenayah seperti Hotspot bagi tindakan pencegahan jenayah dengan Pemetaan Geographic Information System atau GIS.



Ooo...baru la saya tau.



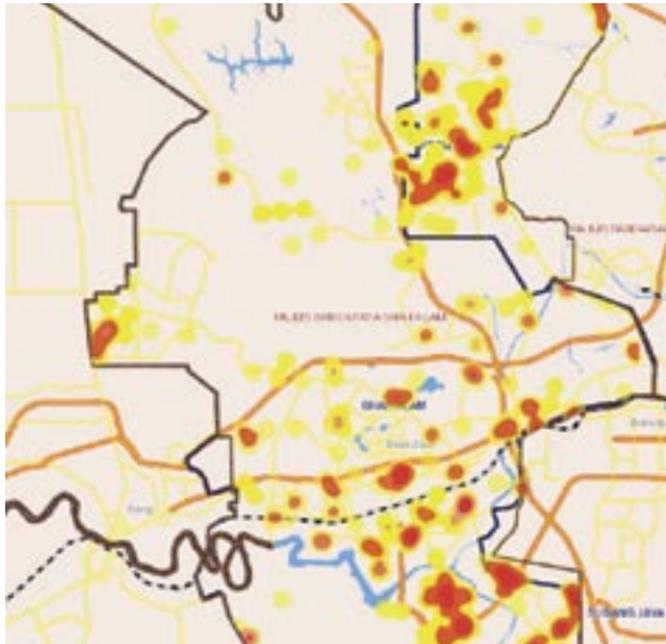
Peta GIS jenayah
GIS Crime-based map

Memantau status, corak jenayah dan keberkesanan pelaksanaan Program Bandar Selamat dalam mengurangkan jenayah

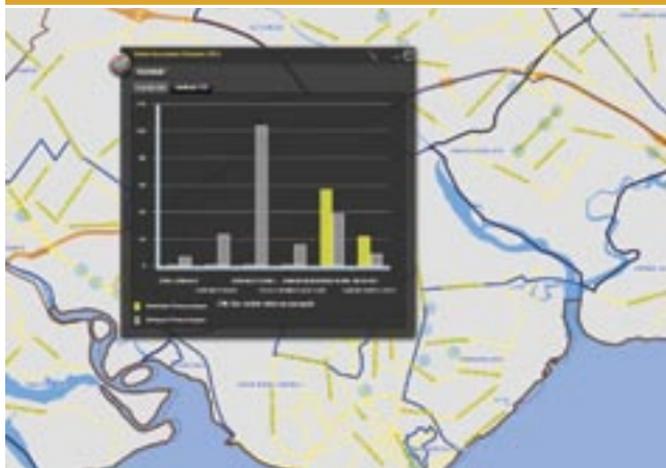
Monitoring status, crime patterns and effectiveness of Safe City Programme in crime reduction

ANALISIS HOT SPOTS

MB Shah Alam



ANALISIS KEBERKESANAN CCTV





STRATEGI 2

Strategy 2



**Memperkasakan
kawasan sasaran**

Target Hardening



Ah Meng, dulu saya
rasa kawasan ni tak
berapa selamat.

Dulu lain, sekarang
ada pondok polis di
sini.



Penyediaan balai polis tetap atau bergerak

Police post/mobile station

4





Penyediaan cermin keselamatan

Safety mirrors

5

Oi, Devi!
Itu cermin keselamatan untuk tengok ancaman orang dari belakang dan lorong terlindung. Bukannya cermin solek!!

Wah besarnya cermin ni!
Bersoleklah sekejap.





BERSAMA MEMBANTERAS JENAYAH
BALAI POLIS TTDI
 03 - 7728 6222
 03 - 7727 0140
 03 - 7728 4352



SILA KUNCI
MOTOSIKAL ANDA
 BERSAMA MEMBANTERAS JENAYAH



BALAI POLIS TTDI
 03 - 7728 6222
 03 - 7728 4352





Sila Kunci

BERSAMA MEMBANTERAS JENAYAH
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Papan Tanda
Signage

Penyediaan papan tanda peringatan jenayah

Crime prevention signages

6

Geng, hati-hati. Papan tanda tu menunjukkan banyak penjenayah di sini.





Nasib baik
ada penggera
keselamatan.
Padan muka kau
orang

Penyediaan penggera keselamatan

Safety alarms (panic button)

7

**lari!!!
lari!!!**





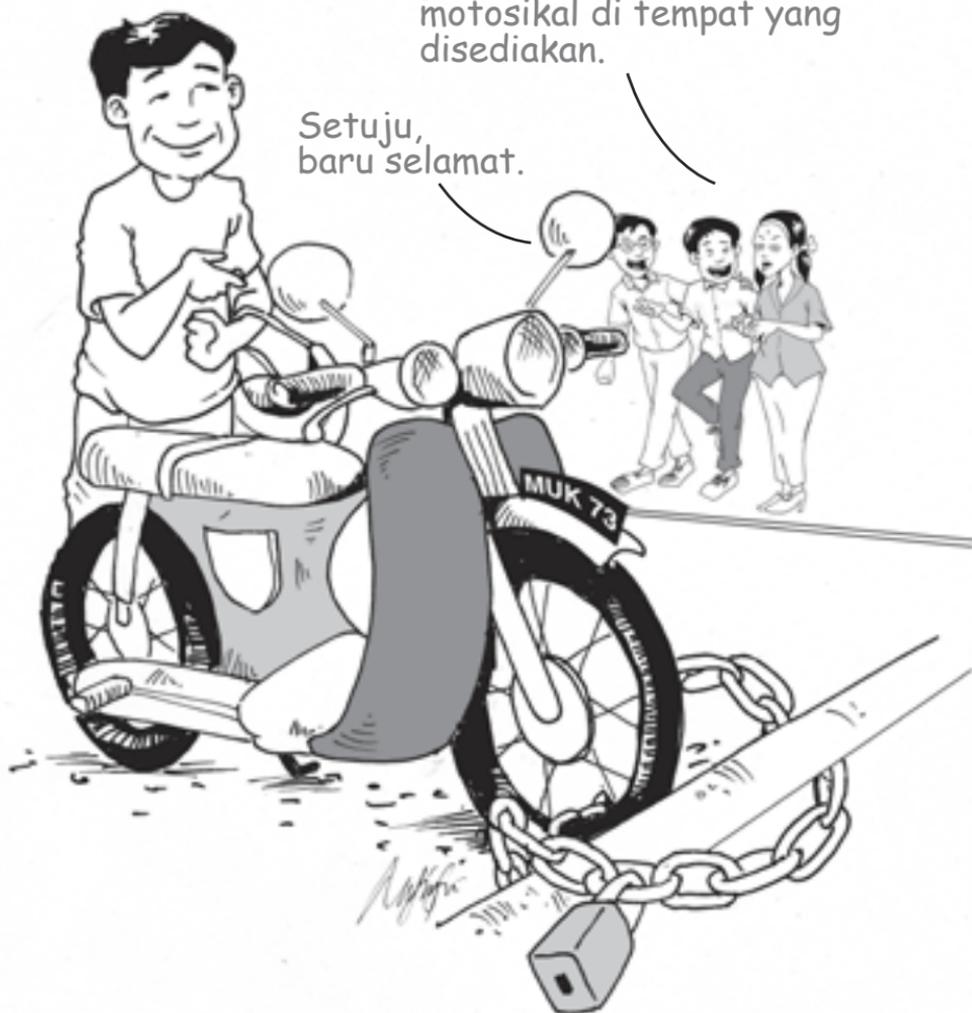
Penyediaan tempat motosikal berkunci

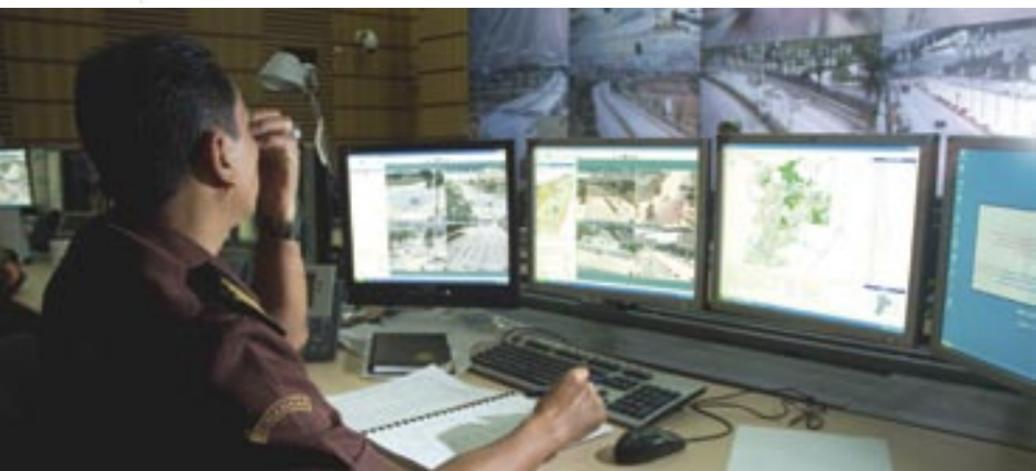
8

Motorcycle parking with locking facilities

Kalau kamu berdua menunggang motosikal, jangan lupa kunci motosikal di tempat yang disediakan.

Setuju, baru selamat.





Pemasangan kamera litar tertutup (CCTV) di premis perniagaan dan tempat awam

9

Installation of CCTV in commercial premises and public places

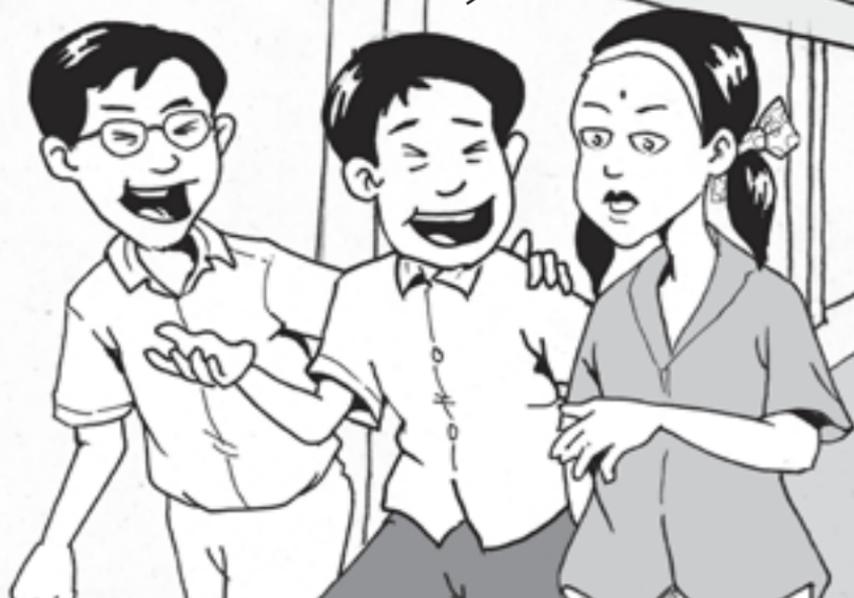
Alamak ada kamera la pulak..





Dulu, aku takut
nak jalan kat sini.
Gelap je.

NASI
AYAM



Pencahayaan

Lighting

10



Sekarang kita tak payah nak takut lagi... kawasan ni pun dah terang-benderang. Bukan kata penjenayah, hantu pun tak berani nak datang.



Laluan awam tidak terlindung dari pandangan awam

Unobstructed view of public walkways

11

Tolong!!! Tolong!!!
jangan ragut makcik.

Eh..tengok tu,
Mari kita tolong.
Nasib baik laluan tu
tak terlindung.



i. Membersihkan/mengemaskan kawasan semak dan terlindung

Cleaning/tyding concealed and unkempt areas



- ii. Tidak membenarkan perniagaan dan meletak kenderaan di laluan pejalan kaki
Prohibition of business activities and parking on pedestrian walkways



**iii. Jejantas tidak terlindung
dari pandangan awam**
*Unobstructed elevated
pedestrian crossing*







Penjanaan aktiviti bersesuaian di kawasan terdedah dengan jenayah

12

*Generate appropriate activities at
vulnerable crime spots*

Semenjak abang
ni berniaga kat
sini, semakin
ramai orang
lalu-lalang
di sini. Dia
sebenarnya
membantu
mengurangkan
kadar jenayah
di kawasan ni.

Dik, burger dik.
macam-macam ada.





STRATEGI 3

Strategy 3



**Pengurusan,
penyertaan komuniti
dan kesedaran awam**

*Management, community
involvement and public awareness*

Adik, nanti kami akan adakan pameran Bandar Selamat. Adik semua dijemput hadir.



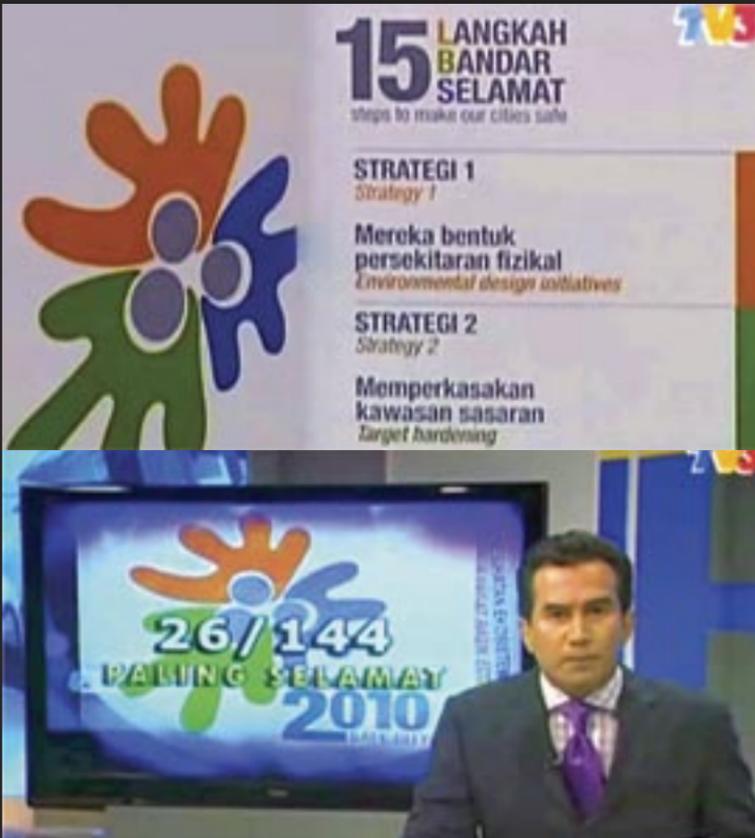
Pendidikan, kesedaran awam dan publisiti

Education, public awareness and publicity

13

Selamatkan bandar kita.
Bersamalah kita menjaga dan memelihara kesejahteraan.





i. Media massa
Mass media



A first with safe city monitoring

Malaysia adopting new system in crime prevention efforts

PETALING JAYA: Malaysia has adopted the Safe City Monitoring System (SCMS) which will help to reduce street crime a notch further.

Federal Town and Country Planning Department deputy director-general (planning) for peninsula Malaysia Kamaruddin Yusoff said, while other jurisdictions elsewhere had only started using the geographic information system (GIS) for crime mapping, Malaysia had gone a step further with SCMS, a system that had never been attempted before.

He said under the system, crime data from the police reporting system would be combined with GIS under the Housing and Local

Government Ministry to create the data in digital environment.

"Prior to this, visualisation of crime information is done in the form of pie charts. There are not permanent and-documented and changed with time," said Kamaruddin.

"Having the historical crime data to establish a crime trend is a daunting task without GIS mapping," he said adding that previously, authorities would act independently of each other in preventing crime.

Through this novel approach, Kamaruddin said authorities would be able to monitor implementation of safe city measures in areas under their respective local councils. It would also enable existing and potential

crime hotspots to be identified and monitored as well as assist the police and public to report crime online, he added.

"The SCMS-police reporting system integration is invaluable to the police as it not only helps them identify high crime areas but also clearly variables on possible causes of crimes and patterns," said Kamaruddin.

He said this would also allow the police to better monitor crime and plan deployment of manpower more efficiently.

The SCMS is already operational at 42 largest police stations since Jan 1 while RM700k has been set aside for 115 local authorities to adopt the department's Safe City Programme.



SAFETYNET, 2012 DECEMBER 5, 2012

NEW STRAITS TIMES 1 PAGE 18



Breaking 'work in silo' practice

GOVERNMENT TRANSFORMATION PROGRAMME: Working together — the catchword in combating street crime

The Government Transformation Programme (GTP) has been implemented in various sectors, including the urban setting. The programme aims to improve the quality of life and safety for all Malaysians, and to create a more inclusive and sustainable society.

One of the key initiatives under the GTP is the Safe City Programme, which focuses on reducing street crime and improving public safety. This involves a multi-agency approach, where different departments work together to address the root causes of crime and implement effective prevention measures.

The programme includes the installation of surveillance cameras, the deployment of police officers, and the implementation of community-based safety initiatives. It also involves the use of technology, such as the SCMS, to monitor crime trends and identify hotspots.

SAFE CITY PROGRAMME
The Safe City Programme is a multi-agency initiative aimed at reducing street crime and improving public safety. It involves the installation of surveillance cameras, the deployment of police officers, and the implementation of community-based safety initiatives.

COMMUNITY POLICE OFFICERS
Community Police Officers (CPOs) are trained police officers who work in their local communities. They are responsible for building relationships with the community, identifying and addressing safety concerns, and providing a visible police presence.

SAFETY NETS
Safety nets are physical barriers that are installed in high-risk areas to prevent vehicles from entering pedestrian zones. They are often used in conjunction with other safety measures, such as signage and lighting.

SAFETY SIGNS
Safety signs are used to warn drivers and pedestrians of potential hazards and to regulate traffic flow. They include signs for pedestrian crossings, school zones, and other high-risk areas.

SAFETY LIGHTS
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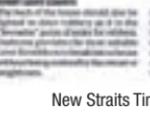
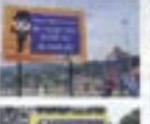
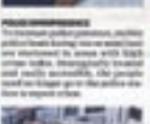
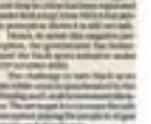
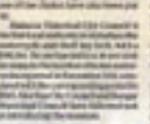
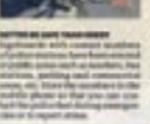
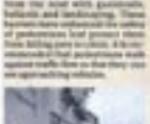
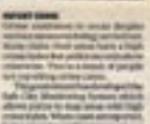
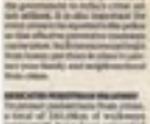
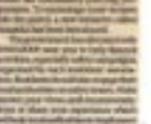
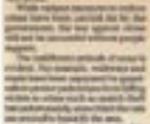
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ii. Penyediaan papan iklan luar *Installation of billboard*



Pemasangan papan iklan luar Program Bandar Selamat di Pusat Bandar Taiping, Perak

iii. Laman web Program Bandar Selamat *Safe City Programme website*





iv. Penyertaan awam dalam merancang dan melaksanakan langkah-langkah Bandar Selamat

Public involvement in planning and implementation of Safe City Programme





Meningkatkan rondaan di kawasan perumahan

Improve surveillance in the housing areas

14

Ah Meng, Devi...
semenjak kawasan perumahan saya ada khidmat pengawal keselamatan...kadar jenayah telah menurun. Terima kasih Encik.

Sudah menjadi tugas saya untuk menjaga keselamatan kawasan ni.





i. Mewujud, menggerak dan mengaktifkan jawatankuasa/persatuan penduduk

Organise neighbourhood watch



ii. Mendapatkan khidmat pengawal keselamatan swasta
Establish data on security guard services



Meng, dah hampir malam ni. Ayah kau tak balik lagi?

Ayah aku belum balik dari mesyuarat Bandar Selamat lagi. Memang tiap-tiap bulan ada mesyuarat kat Majlis.



Agenda Tetap bulanan Mesyuarat Majlis Penuh PBT

*Fixed agenda on Safe City
Programme at full council meeting*

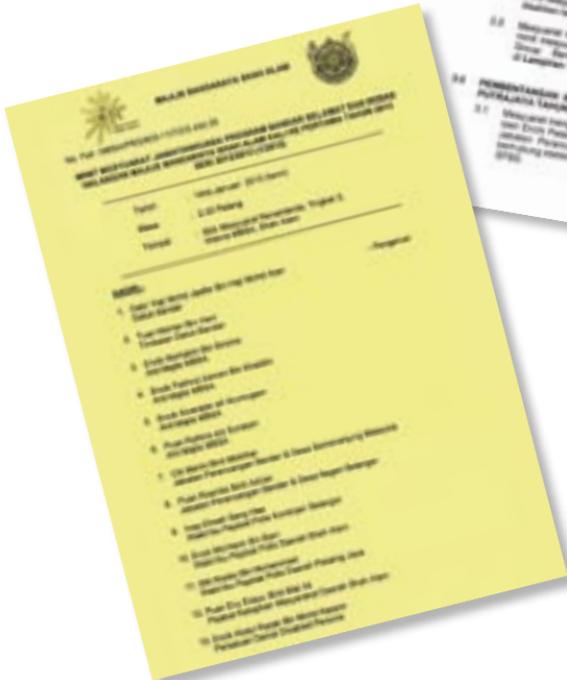
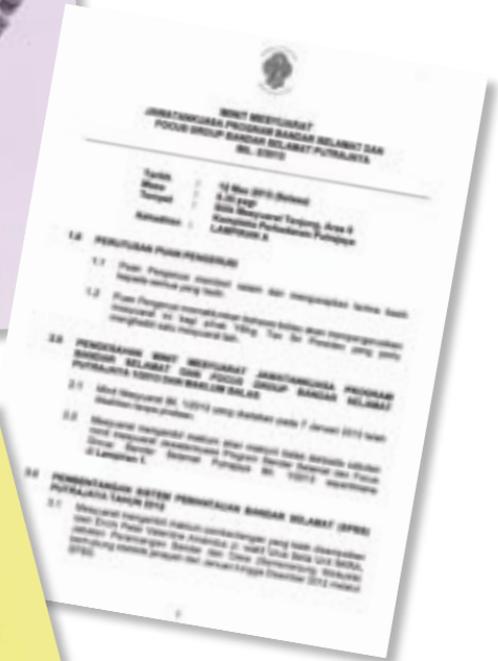
15



i. Pelaporan status kadar jenayah dan pelaksanaan Program Bandar Selamat
Status report on crime index and implementation of Safe City Programme



ii. Mengemukakan cabutan minit Mesyuarat
Majlis Penuh PBT kepada KPKT dan JPBD
Submit report to KPKT and JPBD



KRONOLOGI PROGRAM BANDAR SELAMAT

2004

- Arahan Jemaah Menteri untuk wujudkan Bandar Selamat
- Pelancaran Buku Program Bandar Selamat: 23 Langkah Pencegahan Jenayah

2005

- Hebahan Program Bandar Selamat
- Penglibatan 38 PBT (Bandaraya dan Perbandaran) di Semenanjung Malaysia

2006 → 2008

- JPBD KPKT memantau pelaksanaan Program Bandar Selamat
- Garis Panduan Minimum Spesifikasi Teknikal Pemasangan CCTV di kawasan PBT
- Panduan Pelaksanaan Bollard dan Rel Penghadang
- Garis Panduan Pencahayaan bagi Pencegahan Jenayah

2009

- Program Transformasi Kerajaan (GTP)
- NKRA Mengurangkan Jenayah
- LAB NKRA (5 Oktober - 19 November 2009)
 - NKPI 1.2.1 : Mengurangkan Jenayah Jalanan melalui Program Bandar Selamat
 - NKPI 1.1.4 : *Crime Prevention Through Environmental Design* (CPTED)



2010 → 2012

GTP 1.0 NKRA Mengurangkan Jenayah

- 151 PBT melaksanakan Program Bandar Selamat.
- Jemaah Menteri dan Majlis Negara bagi Kerajaan Tempatan bersetuju akan Panduan Pelaksanaan Reka Bentuk Bandar Selamat (2011).
- Kemasukan CPTED dalam Pekeliling KSU KPKT Bil.3 Tahun 2011 untuk kebenaran merancang di OSC.
- Sistem Pemantauan Bandar Selamat dilaksanakan di 35 PBT dan 215 balai polis.
- Pemasangan 496 CCTV di 25 PBT.

2013 → 2015

GTP 2.0 NKRA Mengurangkan Jenayah

- Inisiatif Pemutihan *Black Spot* untuk mengurangkan perasaan takut menjadi mangsa jenayah.
- Meneruskan pelaksanaan CPTED untuk mengurangkan jenayah pecah rumah.
- Audit Keselamatan Tempat Letak Kereta.
- Perluasan Sistem Pemantauan Bandar Selamat kepada PBT dan balai polis baru.

SAFE CITY PROGRAMME CHRONOLOGY

2004

- Directive from Cabinet to establish Safe Cities
- Launching of Safe City Programme Booklet: 23 Measures Towards Crime Prevention

2005

- Publicity on Safe City Programme
- Participation of 38 Local Authorities (City and Municipal Councils) in Peninsular Malaysia

2006 → 2008

- Federal Department of Town and Country Planning monitored implementation status of Safe City Programme
- Establishment of Minimum Technical Specification for the installation of CCTV in Local Authority area
- Guideline on Bollards & Railings
- Guideline on Lighting for Crime Prevention

2009

- Government Transformation Programme (GTP)
- NKRA Reducing Crime
- LAB NKRA (5 October - 19 November 2009)
 - NKPI 1.2.1 : Reducing Street Crime Through Safe City Programme
 - NKPI 1.1.4 : Crime Prevention Through Environmental Design (CPTED)



2010 → 2012

GTP 1.0 NKRA Reducing Crime

- Safe City Programme is implemented by 151 local authorities.
- Endorsement of Crime Prevention Through Environmental Design (CPTED) Implementation Guide by the Cabinet Ministers and National Council for Local Government (2011)
- Inclusion of CPTED in MHLG Secretary General's Circular No.3 Year 2011 for planning permission at OSC
- Safe City Monitoring System is implemented in 35 local authorities and 215 police stations.
- Installation of 496 CCTVs at 25 local authorities.

2013 → 2015

GTP 2.0 NKRA Reducing Crime

- Black Spot Whitening Initiative to reduce the fear of becoming victims of crime.
- Continue the CPTED to reduce house break-ins.
- Car Park Safety Audit.
- Expansion of Safe City Monitoring System to other local authorities and police stations.

INFO BANDAR SELAMAT
SAFE CITY INFO



- HOTLINE POLIS – SMS KE 32728
- TOL FREE BOMBA – 1 800 888 994
- SMS BOMBA – 03 - 8888 0964 (*infoblast*)

Bersama mencegah jenayah!
Cara menjadi ahli Rakan Cop.
Fight crime together!
Here's how to become a Rakan Cop.



Langkah 1/Step 1:

Taip: RAKANCOP [negeri] DAFTAR [nama/pseudonym] Hantar ke: 32728/DAPAT
Anda akan menerima nombor pendaftaran sebaik sahaja anda mendaftar.
Nombor ini akan mengesahkan maklumat anda kepada pihak polis.
Type: RAKANCOP [state] DAFTAR [name/pseudonym] Send to: 32728/DAPAT
You'll receive a registration number once you've registered. This will be your
identification number when you send information to the police.

Langkah 2/Step 2:

Menghantar maklumat kepada pihak polis:
Taip: POLIS [negeri] [maklumat/aduan] hantar ke: 32728/ DAPAT
Maklumat lanjut di: <http://www.rakancop.net>
To send information to the police:
Type: POLIS [state] [information/complaint] Send to: 32728/ DAPAT
Details at: <http://www.rakancop.net>

NO. HOTLINE IBU PEJABAT KONTIGEN (IPK)			
KUALA LUMPUR	03 2115 9999	NEGERI SEMBILAN	06 768 2222
SELANGOR	03 2052 9999	JOHOR	07 221 2999
PERLIS	04 971 1999	TERENGGANU	09 627 0499
KEDAH	04 739 2999	KELANTAN	09 745 0999
PENANG	04 269 1999	PAHANG	09 515 1999
PERAK	05 240 1999	SABAH	088 318 555
MELAKA	06 285 1999	SARAWAK	082 240 800